

The Big Blue Truck™ Cares

Dear Valued Donors and Friends of The Big Blue Truck:

Nothing is more important to us than the health and wellbeing of every one of our donors, employees, and the people who receive services from Northwest Center. We're writing to you today to share the additional health and safety practices we've adopted as a response to COVID-19.

Safety Is Our Priority

Our priority, now more than ever, is to continue to provide a safe environment for our donors and for employees of The Big Blue Truck. We are closely following guidance we've received from trusted health agencies to ensure that both your donation experience and our workplace will continue to be safe.

Your Donation Matters Now

In a time of uncertainty, your donation of clothing and household goods is more important than ever to support our continuing services at Northwest Center. Your donations are still being accepted as pick-ups or drop-offs, and our drivers and attendants are following all recommended safety protocol. To schedule a pickup or find a donation location, please visit BigBlueTruck.org or call (800) 992-2060.

Cleaning & Sanitizing

Big Blue Truck workspaces are cleaned and disinfected daily as part of our normal course of business. We have implemented additional cleaning and sanitation of our trucks, donation stations, and work areas. Employees of The Big Blue Truck have been trained in the proper use of sanitation, disposable gloves, and any other needed protective equipment. When you schedule a pickup, your donation is picked up with no personal contact required.

We are Operating Under Normal Business Hours

We have increased our safety and sanitation processes in order to continue providing you with timely pick-up of your schedule donations and availability at our donation stations. Our customer service representatives are still available to you at BigBlueTruck.org and at (800) 992-2060.

THANK YOU

Every time you donate clothing or household items to The Big Blue Truck, you support vital Northwest Center services for children and adults with disabilities. Right now, those services are more important than ever. Thank you for your continued support at a time when Northwest Center needs it most.

Please feel free to reach out to us at epickups@nwcenter.org with any questions or concerns.

To schedule a pick-up or find a drop-off location, please visit BigBlueTruck.org or call (800) 992-2060.

With gratitude,

Your Team at The Big Blue Truck