

# An Update on The Big Blue Truck™ Donation Collections

## DONATION COLLECTION UPDATE 06/23/20

Our Big Blue Truck Attended Donation Drop Off Sites and Residential Pickup Services remain closed at this time.

We appreciate your patience in the coming months as we develop a re-opening plan that prioritizes the safety of our donors and employees. Like many others, our operations have been impacted by COVID-19 and we are carefully working through the re-opening process.

We miss you and look forward to accepting your donations soon!

## OUR BIG BLUE BINS ARE STILL OPEN FOR CLOTHING-ONLY DONATIONS

### PLEASE DONATE WISELY AT OUR BINS

- Donate Clothing and Textiles ONLY
- YES: Clothes, shoes, towels, tablecloths, cloth napkins, bedding, and related textiles.
- NO: Furniture, electronics, dishes, décor, office accessories, etc. – we cannot accept ANY hard goods of ANY kind at our bins!
- Do not leave anything outside the bin, for the safety of others, leave NO items outside the bins.
- If a bin is full, please visit [BigBlueTruck.org](http://BigBlueTruck.org) to find another bin location.

### QUESTIONS OR COMMENTS?

- Our customer service representatives are still available!
- CONTACT US: (800) 992-2060 or [epickups@nwcenter.org](mailto:epickups@nwcenter.org)

### SAFETY IS OUR PRIORITY

Our priority, now more than ever, is to provide a safe environment for our donors and for employees of The Big Blue Truck. We are closely following guidance we've received from trusted health agencies to ensure that both your donation experience and our workplace will continue to be safe.

### CLEANING & SANITIZING

The Big Blue Truck workspaces are cleaned and disinfected daily as part of our normal course of business. We have implemented additional cleaning and sanitation of our trucks, donation bins, and work areas. Employees of The Big Blue Truck have been trained in the proper use of sanitation, disposable gloves, and any other needed protective equipment.

### Thank You for Your Donation

Your donations support vital Northwest Center services for children and adults with disabilities. Right now, those services are more important than ever. Thank you for your continued support at a time when Northwest Center needs it most.

With gratitude,

Your Team at The Big Blue Truck