

An Update on The Big Blue Truck™ Donation Collections

As of Thursday, March 26, 2020, we are temporarily suspending residential pick-ups and Attended Donation Stations drop-offs in order to protect the health and safety of the community and our team members.

For Clothing Only Donations

Our self-service clothing donation bins remain available. [Click here to find a bin near you.](#)

Please read on to learn about the additional health and safety practices we've adopted as a response to COVID-19.

Safety Is Our Priority

Our priority, now more than ever, is to continue to provide a safe environment for our donors and for employees of The Big Blue Truck. We are closely following guidance we've received from trusted health agencies to ensure that both your donation experience and our workplace will continue to be safe.

Your Donation Matters Now

In a time of uncertainty, your donation of clothing is more important than ever to support our continuing services at Northwest Center. While pick-ups and attended drop-offs are temporarily suspended, you can continue to donate clothing only at our self-serve bins.

Cleaning & Sanitizing

Big Blue Truck workspaces are cleaned and disinfected daily as part of our normal course of business. We have implemented additional cleaning and sanitation of our trucks, donation stations, and work areas. Employees of The Big Blue Truck have been trained in the proper use of sanitation, disposable gloves, and any other needed protective equipment.

Customer Service is Available

Our customer service representatives are still available to you at BigBlueTruck.org and at (800) 992-2060.

THANK YOU

Your donations support vital Northwest Center services for children and adults with disabilities. Right now, those services are more important than ever. Thank you for your continued support at a time when Northwest Center needs it most.

Please feel free to reach out to us at epickups@nwcenter.org with any questions or concerns.

To find a self-serve clothing donation bin, please visit BigBlueTruck.org

With gratitude,

Your Team at The Big Blue Truck